

COMPANY QUALITY MANAGEMENT POLICY

Master steel ltd aspires to be a world class role model for steel construction materials production in East Africa and Virtually a market leader in Rwanda by committing to:

- a) Using International ISO: 9001:2015 for continual improvement of our products, services, processes and quality management system.
- b) Ensuring compliance with appropriate statutory and regulatory requirements.
- c) Contributing to Rwanda national social and economic development.
- d) Ensuring appropriate returns for all our shareholders.
- e) Meeting and exceeding customer expectations continually.
- f) Production of steel construction materials in both standard and customer tailored categories that create value to our stakeholders.
- g) Provision of training, skills and competence development to our employees so as to carry out their roles and responsibilities and remain motivated in achieving company objectives.

Top management through management review meeting is committed to annually review this policy for continual compliance to ISO: 9001:2015 requirements.

APPROVED BY:



JEAN DAMASCENE NIYONGABO

CHAIRMAN AND CHIEF EXECUTIVE OFFICER

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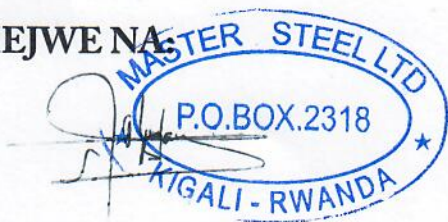
AMABWIRIZA Y'IMICUNGIRE Y' UBUZIRANENGE BW'IKIGO

Master Steel ltd ifite intego yo kuba ikitegererezo mu gukora ibikoresho by'ubwubatsi mu karere ndetse no kuyobora isoko ryo mu Rwanda, yiyemeza ibi bikurira:

- a) Kubahiriza amategeko mpuzamahanga y'icyemezo ISO: 9001:2015 mu kuzamura ibicuruzwa byacu ,gutanga services no kunoza imicungire y'ubuziranenge bw'akazi.
- b) Kwemeza Kubahiriza amategeko n'amabwiriza asabwa.
- c) Gutanga umusanzu mu imibereho y'igihugu no mu iterambere ry' ubukungu.
- d) Guharanira inyungu z'abanyamigabane
- e) Kugera no kurenza ku ibyifuzo by' abatugana kuburyo buhoraho.
- f) Gukora ibikoresho by'ubwubatsi byujuje ubuziranenge mubyiciro bitandukanye by' abatugana byongerera agaciro abafatanyabikorwa.
- g) Gutanga amahugurwa k'ubumenyi no guteza imbere ubushobozi bw'abakozi mugusohoza inshingano kandi bakomeza gushishikarira kugera ku intego z' ikigo.

Ubuyobozi bukuru bwa Master Steel binyuze munama y'isuzuma y'ubuyobozi bwemeje isuzumwa ngaruka mwaka ry'iyubahirizwa ry'ibisabwa n'icyemezo cya ISO:9001:2015.

BYEMEJWE NA



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